

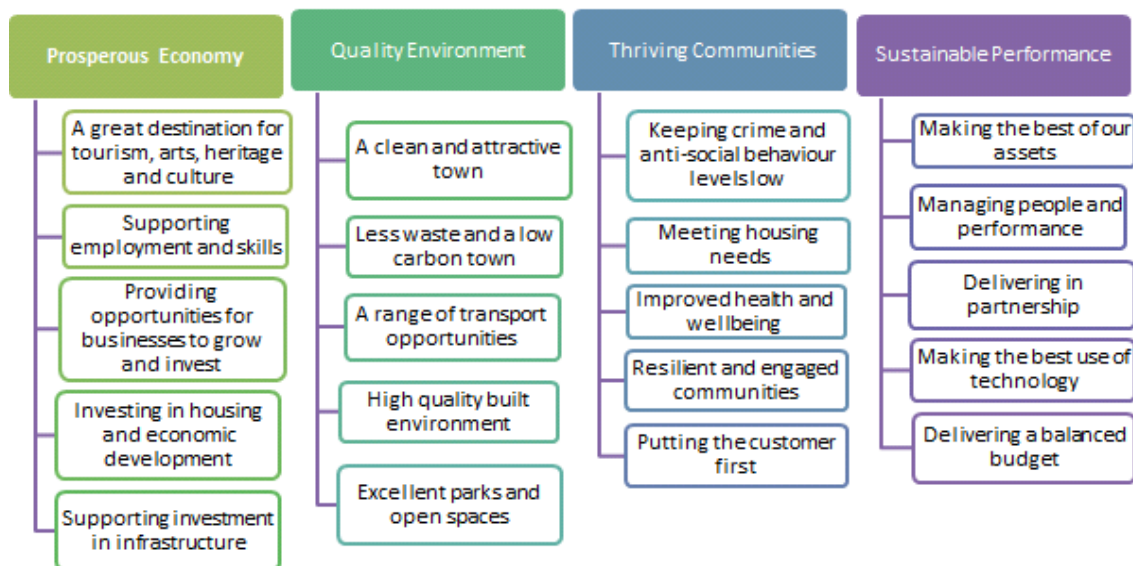
Part A – Portfolio Progress and Performance Q1 2020/21

1.0 Introduction

- 1.1 The performance of the Council is of interest to the whole community. People expect high quality and good value for money services. Performance monitoring, and a strong performance culture helps us to ensure we continue to deliver excellent services and projects to our communities in line with planned targets.
- 1.2 This report sets out the Council's performance against its targets and projects for the first quarter of 2020/21 (1 April- 30 June 2020).
- 1.3 The Council has an annual cycle for the preparation, delivery and monitoring of its corporate and service plans. This cycle enables us regularly to review the Council's work, and the targets it sets for performance, to ensure these continue to reflect customer needs and Council aspirations.

2.0 Themes and Priority Visions

- 2.1 The Corporate Plan was developed with four themes to focus delivery of improvement activity for the borough. Each of these themes had its own priority vision for how the authority and its stakeholders wanted Eastbourne to develop. Performance is measured against these themes and objectives.



3.0 2020/21 Q1 Performance Overview

- 3.1 Appendix 1 provides detailed information on progress and performance for Members' consideration. Where performance or projects have not achieved target, an explanation is provided, together with a summary of the management action that has been taken to address this.
- 3.2 During this quarter, the Covid-19 pandemic affected the country and lockdown

measures were enforced. Performance out-turn was affected by this to some degree, however for the most part, services were able to maintain their performance levels. This was achieved whilst at the same time quickly rolling out new procedures to support the borough's communities with the impact of Covid-19. The peak of the virus was estimated to have affected the UK in mid-April.

4 Lessons learned

- 4.1 A review of the council's response to the pandemic was conducted in June 2020 and a summary of the lessons learned, as well as a time-line of the council's measures is provided in appendix 2.

5.0 Community Ward Projects - Devolved Budget

- 5.1 The last section of Appendix 1 details the devolved budget spend by ward and the projects that have been supported through this scheme so far this year. Each ward has a total of £10,000 available to spend each year on schemes requested by the local community.

6 Financial Appraisal

- 6.1 Project and performance monitoring and reporting arrangements are contained within existing estimates. Corporate performance information should also be considered alongside the Council's financial update reports (also reported to Cabinet each quarter) as there is a clear link between performance and budgets/resources.

7 Legal Implications

- 7.1 Comment from the Legal Services Team is not necessary for this routine monitoring report.

8 Risk Management Implications

- 8.1 It is important that corporate performance is monitored regularly otherwise there is a risk that reductions in service levels, or projects falling behind schedule, are not addressed in a timely way.

9 Equality Analysis

- 9.1 The equality implications of individual decisions relating to the projects/services covered in this report are addressed within other relevant Council reports or as part of programmed equality analysis.

10 Appendices

Appendix 1 – Portfolio Progress and Performance Report (Quarter 1 2020/21)

Appendix 2- EBC response to Covid-19 pandemic and lessons learned